

3Com® Education Module

DATA SHEET



Ideal for

- Getting a lesson plan to the parents of a sick child
- Confirming that a child is actually truant
- Handling an emergency
- Cost-effectively delivering services to students, teachers, administrators, and parents

PRODUCT SUMMARY

Overview

The 3Com® Education Module, a software package specifically designed to assist K-12 schools, is a set of integrated applications for simplifying and enhancing communications among teachers, administrators, safety officials, and parents. The applications run on the 3Com NBX® platform of the 3Com Convergence Applications Suite.

Key Features

- **Auto dialer including absentee reporting** provides automatic dialing and distribution of voice messages to predefined calling lists.
- **Homework hotline and enhanced IVR** that enables information to be communicated via telephone; parents or guardians can call to hear a day's or week's assignments as recorded by one teacher or listen to a consolidated message of assignments from all of the student's teachers.

- **Record-on-demand** enables message recording by school staff such as a school receptionists, teachers, or administrators; in an emergency or potentially dangerous situation, an entire conversation—a bomb threat or illegal or disturbing dialogue—can be saved for future analysis by activating certain phone keys.
- **Emergency event-tracing** software automatically detects when a user dials 911 from a phone on the system, and informs key school administrative personnel. When phone users respond to a malicious call, they can press certain activation keys to notify the appropriate people. The system records the call, provides storage and playback information, sends a recorded message to a predefined group of phone numbers, and distributes the recorded message based on pre-defined instructions.

HARDWARE REQUIREMENTS

Operating system options: Windows 2000 Professional or Windows XP Professional operating system; or if the school will be accessing the module from more than 10 client PCs simultaneously, the Windows 2000 Server operating system

CPU speed of at least 70-100 MHz per active WAV port

512 MB of RAM; minimum of 5 GB of free disk space; requirement increases if the recordings are to be saved over time

License key for the 3Com Education Module software, purchased from 3Com

Sufficient 3Com Media Driver (WAV port) licenses for the number of ports required

Reliable 100 MB LAN access between the 3Com NBX call processor and the server PC

If client PCs are to be used, each must have: Windows 98, ME, NT4, 2000, or XP; CPU speed of at least 300 MHz; 128 MB RAM; minimum 200 MB of free disk space; be on the same sub-network and the same switch as the NBX system and the server

3COM NBX REQUIREMENTS

Operating system options: R4.3.9+, R4.4.5+, R5.X.X

Media Driver ports: 3C 10319 (individual ports) or 3C 10329 (site license)

Device Licenses

ORDERING INFORMATION

Base Package (for first 500 students)	3C10510
Additional 250 students above base package	3C10511
Second School on same server (for first 500 students)	3C10512

3Com Corporation, Corporate Headquarters, 350 Campus Drive, Marlborough, MA 01752-3064

To learn more about 3Com solutions, visit www.3com.com. 3Com is publicly traded on NASDAQ under the symbol COMS.

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